

From: Richard hicks
To: Microsoft ATR
Date: 1/16/02 11:20am
Subject: Microsoft

January 16 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr Ashcroft:

I am writing today to let you know my feelings about the Microsoft case.

First of all I don,t think this is an issue that the government should be involved in. However, now that the Goverment has intervened, I think they should certainly take responsibility and allow this case to be settled.

Microsoft has created a series of unparalled products that other companies just did not have the resources to make themselves. Now their competitors will be able to compete more fairly as part of settlement. Microsoft is sharing more information about their software and server applications and there is even an oversight committee to make sure that Microsoft is doing all its promises.

I worked for Hewlett Packard for many years and can say first hand that no other company has changed the IT industry as Microsoft has. Their methods may not have always been fair, but this settlement addresses their problems and is the right step to moving the computer industry forward again.

Sincerely,

Richard P Hicks
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Charlestown MD 21914

